




Rationalizer

Leverage the power of AI to automate the migration and optimization of customer communications





Achieve your content migration goals.

Consolidating and modernizing your customer communications management systems can enable significant process efficiency gains, cost reductions, and set the stage for better customer experiences.

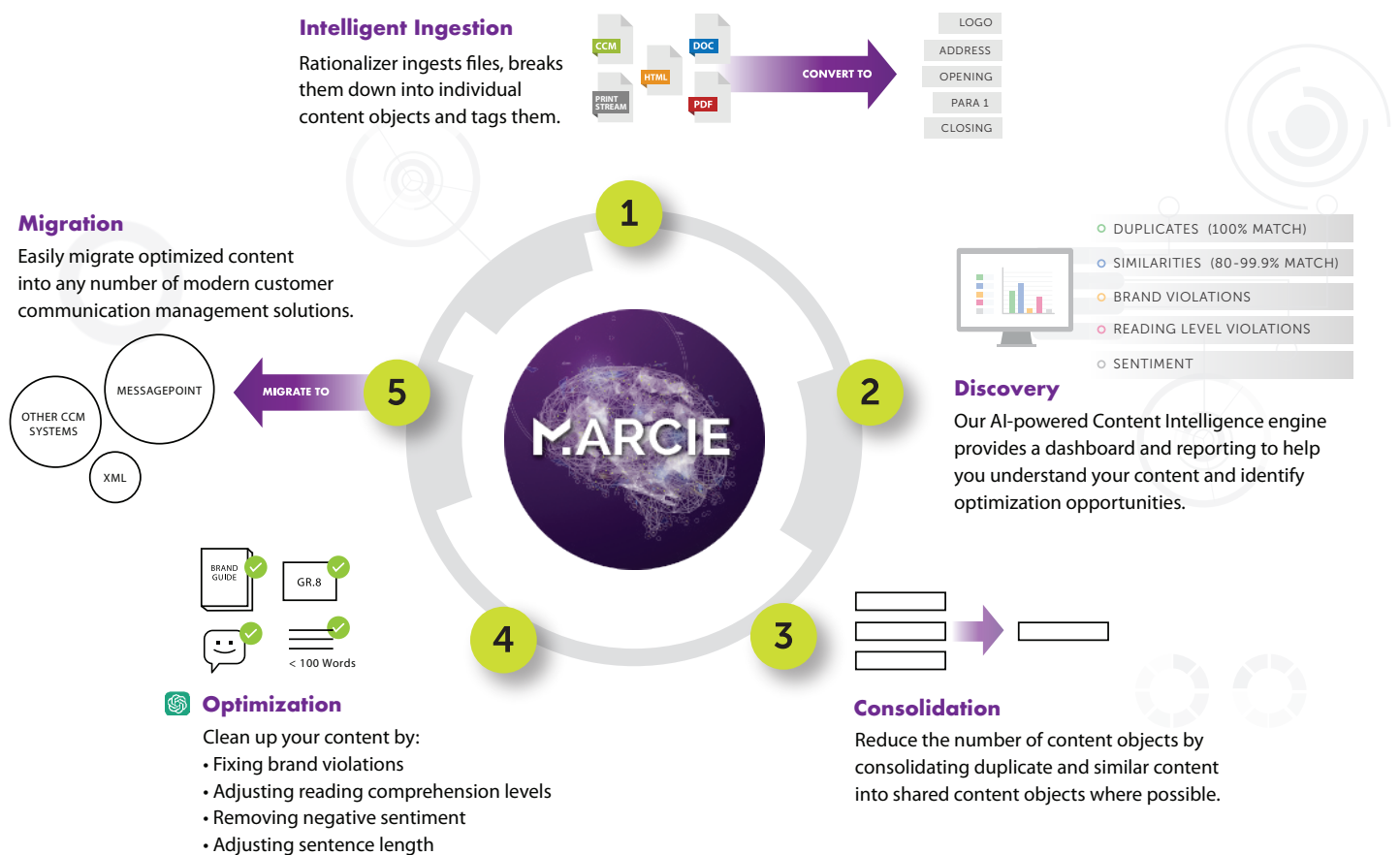
Unfortunately, the traditional manual approach to migrating legacy communications is the single largest barrier to modernization and typically costs millions of dollars and requires years of effort.

That's why we built Rationalizer.

Optimize & migrate content using the power of AI

Rationalizer leverages artificial intelligence, machine learning, and natural language processing in MARCIE, the Messagepoint Advanced Rationalization and Content Intelligence Engine, to simplify content migration. While most approaches merely lift and shift content off legacy systems into modern environments, bringing along all the old problems with it, Rationalizer enables your content experts to consolidate and optimize the content efficiently to clean up your content inventory.

Rationalizer



Intelligently ingest content

Rationalizer automates the ingestion of your content, enabling you to take content libraries from legacy platforms 99% faster and with far less cost than manual services led approaches. In the process, metadata tags are assigned to content, automating a key process in the migration process. Finally, you can complete large-scale migration projects with ease.

Content can be ingested from Word, PDF, HTML, print streams, and other CCM systems.

5 reasons to choose Rationalizer:

- Reduces time to migrate, tag and consolidate content by an average of 99%
- Reduces cost by an average of 57%
- Scales to handle enterprise-wide migration programs
- Reduces the number of content objects under management by an average of 70%
- Optimizes content to improve the quality of communications

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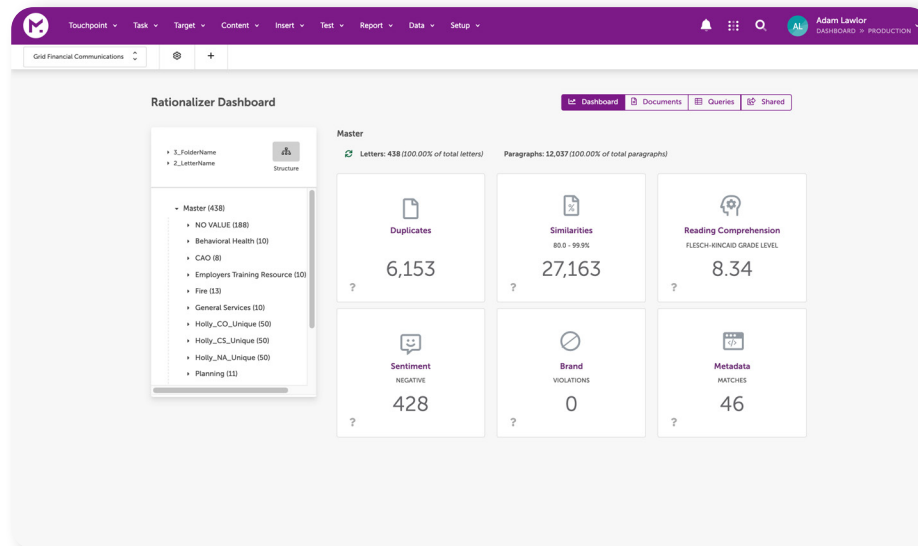
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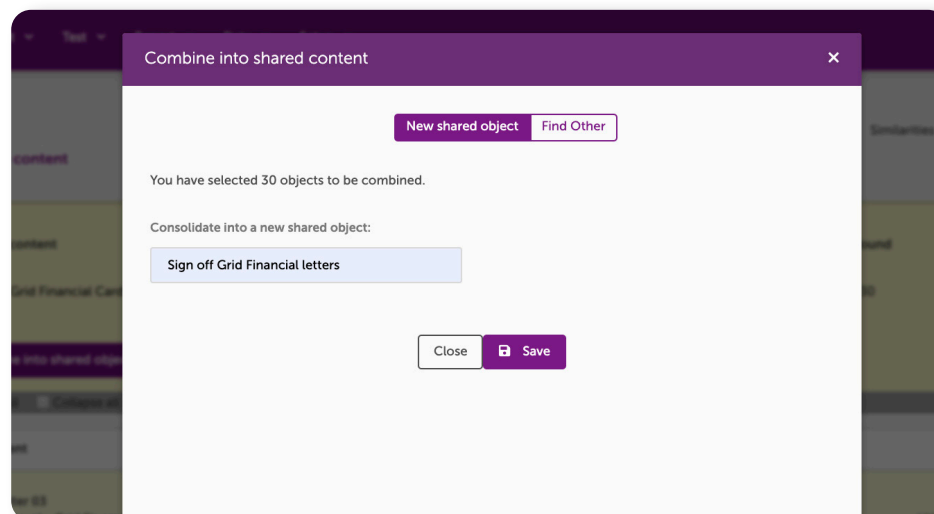
Discover your content

Through the rationalization process, the Content Discovery Dashboard and drill down reports give you detailed, actionable insights into your corpus of communications.



Consolidate your content

Find duplicate and similar content within your content inventory, providing opportunities to consolidate messages, leading to greater efficiency in managing omni-channel communications.



Don't just lift and shift your content— optimize it!

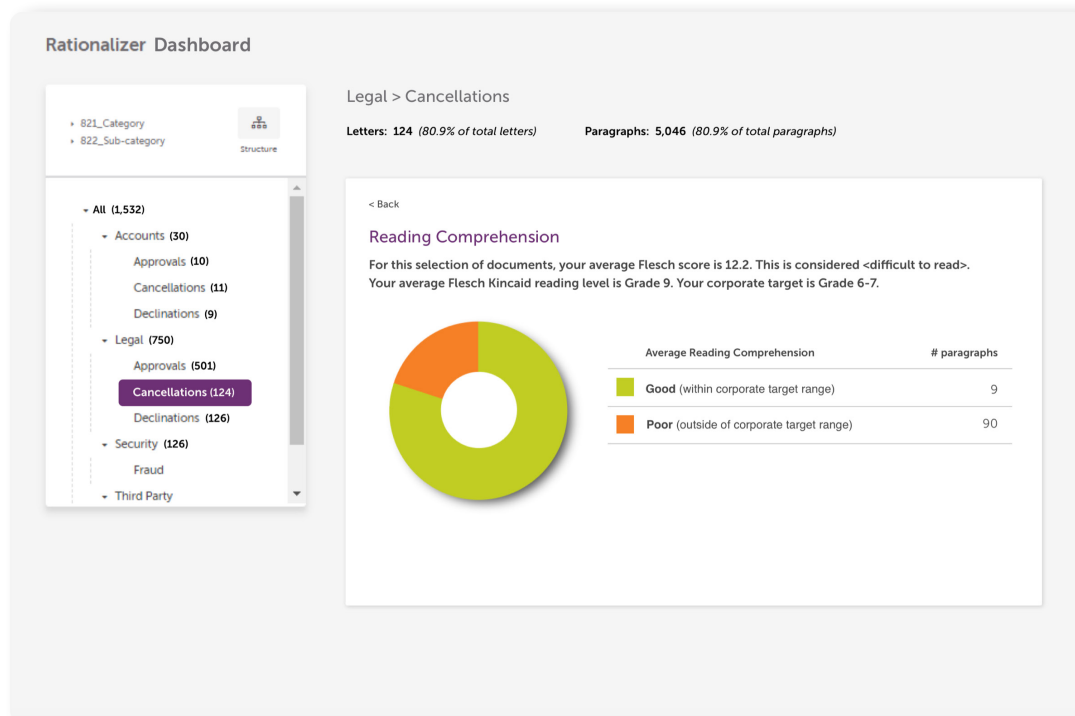
Rationalizer's analysis reveals actionable insights for cleaning up your content and can recommend rewritten content to improve customer experiences. What would normally take teams months or even years of manual effort, can now be done in a fraction of the time with the same level of control, but far greater accuracy and less cost by harnessing the power of AI.

Rationalizer enables you to:

- Eliminate brand guideline violations
- Adhere to reading level requirements (using Flesch-Kincaid scoring)
- Optimize content length without compromising meaning
- Ensure the appropriate sentiment is conveyed

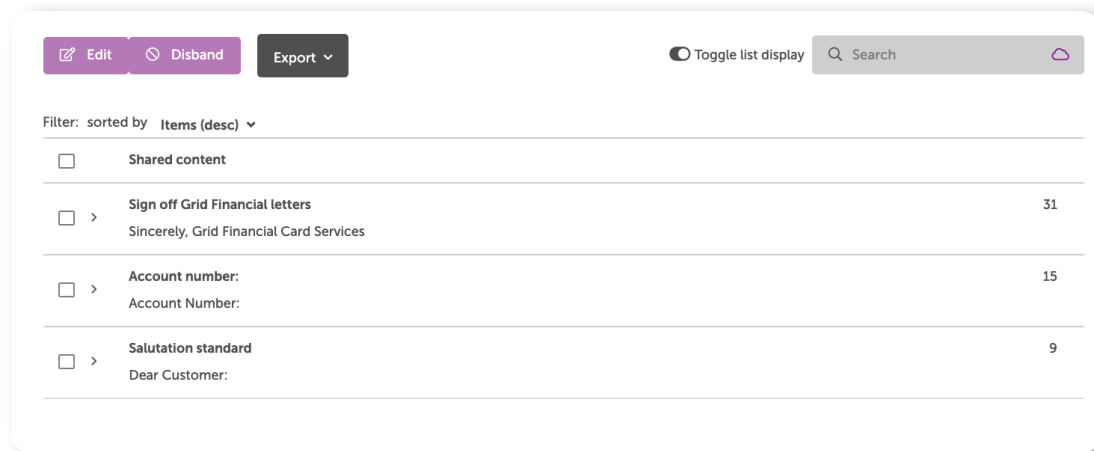
Content and template rationalization should be a goal of every CCM professional — fewer templates are easier to manage, can be more easily adapted for omni-channel or better customer experience (CX), and generally make it easier for the business to own and manage communications themselves.

Kaspar Roos, Aspire



Migrate content to your new environment

Once your content is consolidated and optimized, you are ready to move it into Messagepoint or via an XML export, to another customer communications management environment.



Rationalizer also optimizes your use of Messagepoint

Rationalizer also enables your content authors to identify how to best leverage the unique content sharing capabilities of the Messagepoint platform should you decide to use it for ongoing content management.

The power to modernize

With Rationalizer you can accelerate migration and optimize your content.



To learn more about Rationalizer, visit www.messagepoint.com, email us at info@messagepoint.com or contact us at 1-800-492-4103.



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