

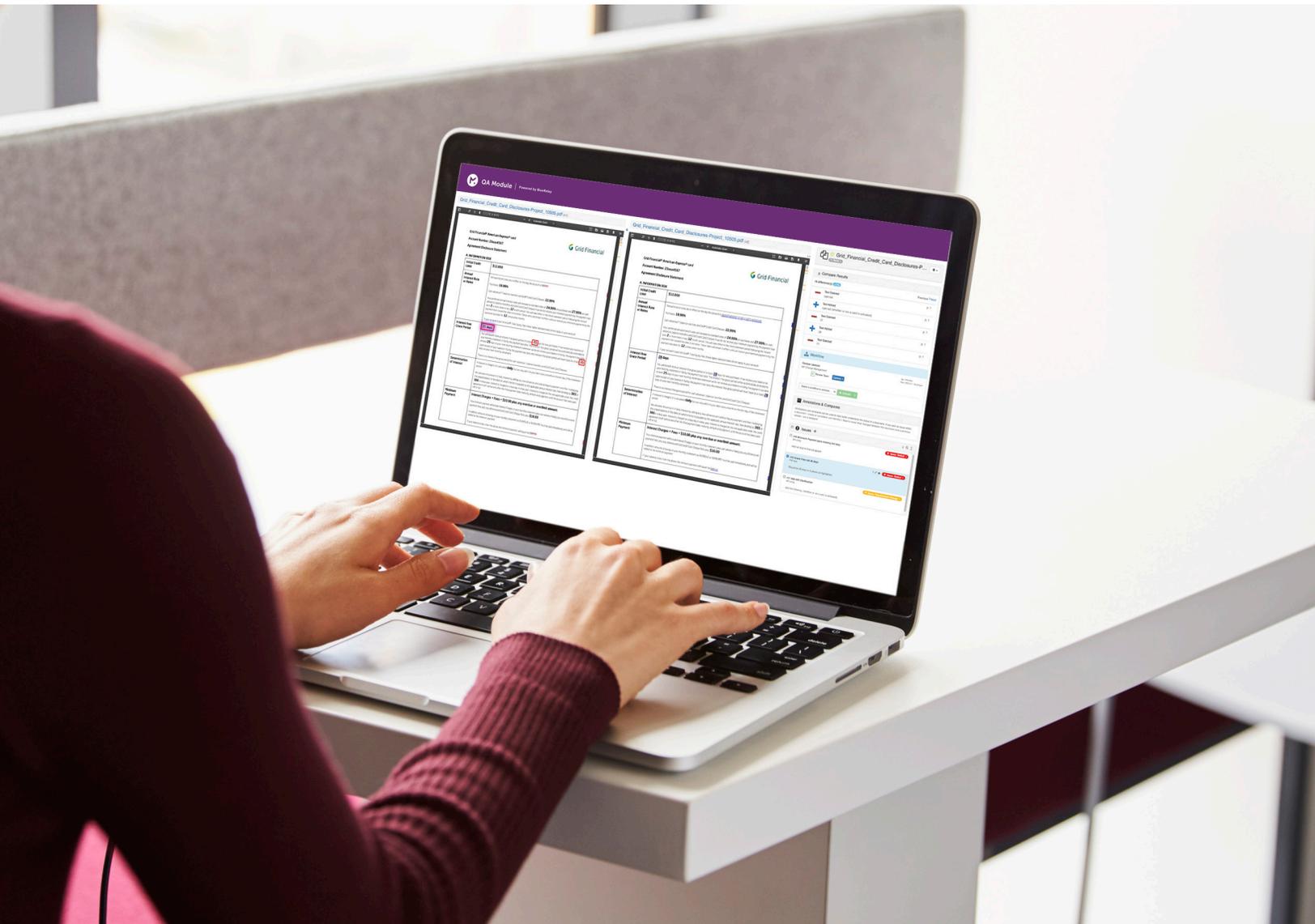


QA Module



Gain control over document accuracy with advanced quality assurance capabilities

Ensuring your complex documents are accurate is too important to be left to a patch work of emailed files, printed proofs and excel tracking. The Messagepoint QA Module is an add-on to the Messagepoint platform that enables your teams to take control over document quality assurance processes with task management, real-time visibility into status, issue management, progress tracking and advanced visualization for the changes required in your critical customer communications.



Streamline proofing processes

With side-by-side document version comparisons, detailed version tracking, and on-screen annotations, the Messagepoint QA Module makes it easy to see where changes need to be made, communicate those changes to team members, and then to review whether they are complete.

The screenshot displays the Messagepoint QA Module interface for comparing two PDF documents. The top navigation bar includes a search field and a dropdown menu. The main area shows two side-by-side document viewers for 'Credit_Card_Letters_Test_-_Approval [v1 vs. v2].pdf'. The left viewer shows version v1, and the right viewer shows version v2. A red box highlights a change in the first paragraph of the v1 document. The right document shows the updated text. A 'Compare Result' panel on the right lists 6 differences, including text deletions and additions. An 'Issues' panel at the bottom right shows a task to change the language in the first paragraph.

Compare Result

Change Type	Page
Text Deleted Congratulations!	p. 1
Text Added Congrats!	p. 1
Text Added found	p. 1
Text Deleted determined	p. 1
Text Added Grid Financial	p. 1

Issues (2) Show 1 selected

- #63: Change language in first paragraph

Pinpoint the cause of issues

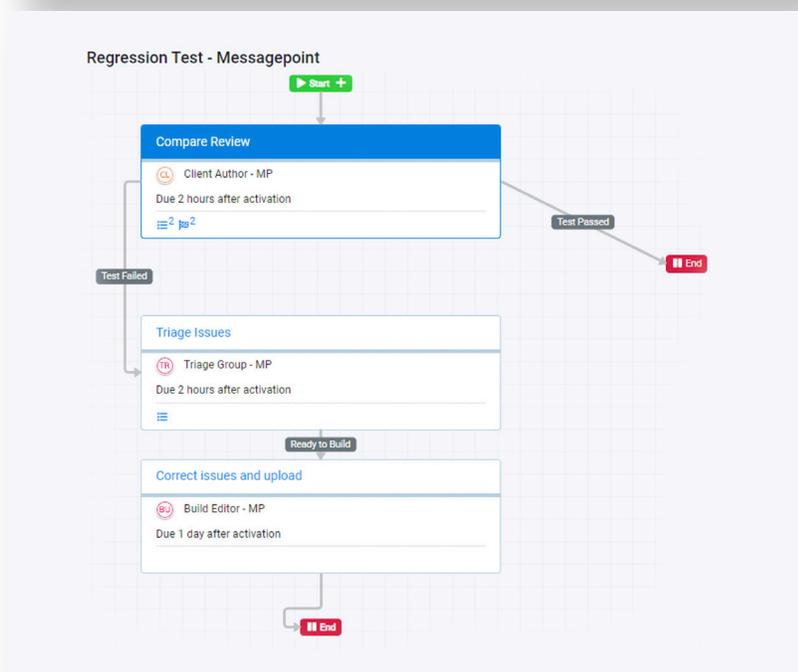
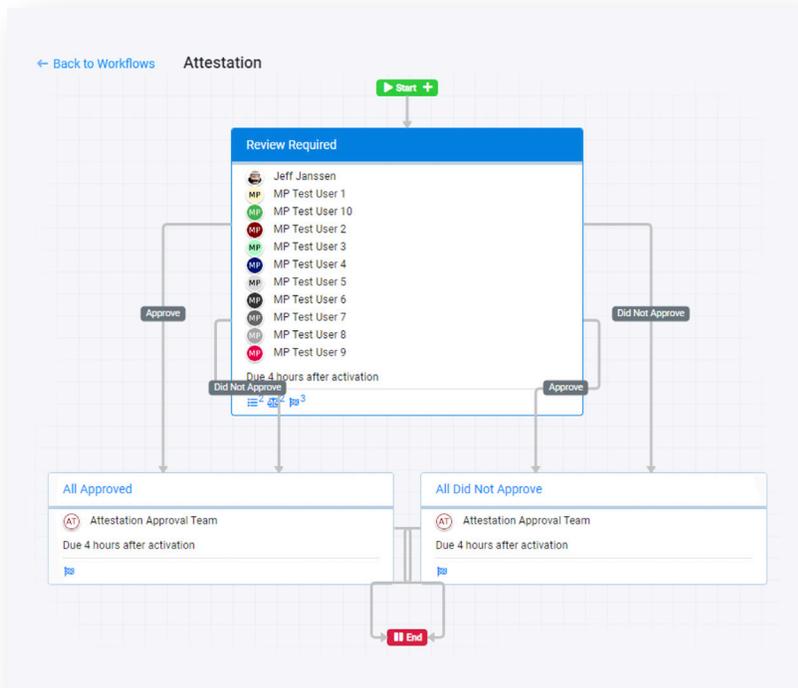
PDF annotations provide details related to the Messagepoint content which appears inside a document. These annotations include information about which variation, SmartText, and targeting rules are being used, as well as links which take you to the associated content objects inside Messagepoint. This enables you to easily pinpoint the underlying cause of issues and quickly rectify them inside Messagepoint.

The screenshot displays the Messagepoint PDF Annotations interface for the document "Generic ANOC 2023 - processed.pdf v1.0". The interface is divided into three main panels:

- Document View:** Shows the PDF content with annotations. The text includes information about drug costs and coverage stages. Annotations are highlighted in yellow and pink. A large "proof" watermark is visible across the page.
- Document Objects:** Lists 81 objects. Three objects are visible:
 - Smart Text:** p. 16 : Amount for Rx Initial Coverage Limit - by mrx_alt_cov_lmt_yn (50) Variant: mrx_alt_cov_lmt_yn is 1 Status: Active
 - Local Smart Text:** p. 16 : Changes in Initial Cov Stage Table - The number of days in a one-month supply has changed (23188071) Variant: Master (default) Status: Active
 - Local Smart Text:** p. 16 : Changes in Initial Cov Stage Table - For information about the costs (23187899) Variant: Master (default) Status: Active
- Versions:** Shows Version 1 (2023-06-16 by Jeff Janssen) and 0 Differences between the current version and the previous one.
- Issues:** Shows 3 issues. One issue is selected:
 - #427: New Issue from Local Smart Text:** Created by Jeff Janssen on 2024-02-06 2:14pm. A "View form answers" button is present.
 - #395: Test Issue Created from Annotations:** A red banner at the bottom indicates "File issues exist".

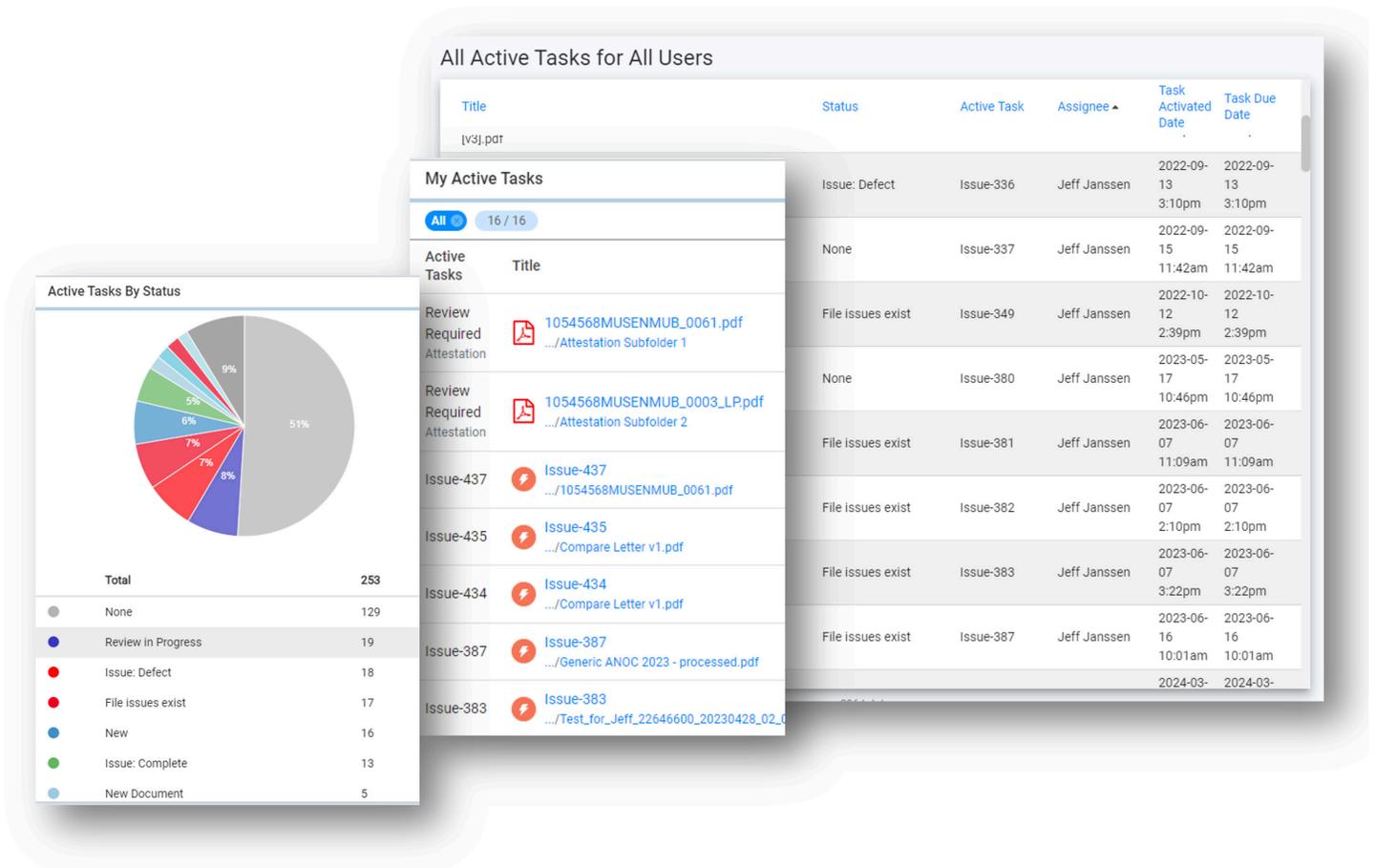
Gain control over complex projects

Manage tasks across teams and assign them to individuals or groups to ensure your deadlines are met. Gain complete control with customizable workflows and total visibility into tasks by date, assignee, status, subject, attribute or tag. In addition, you'll have the ability to re-assign tasks on the fly to optimize team workloads.



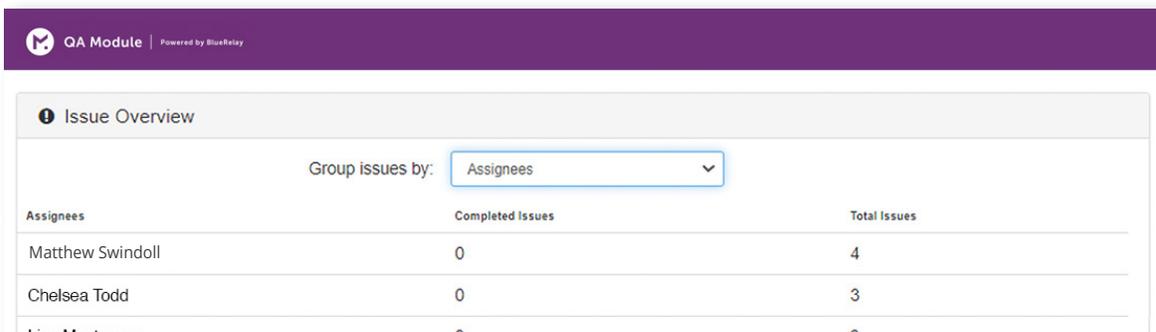
Understand status with real-time visibility

With easily configurable, detailed dashboards and reporting, your management and project teams will always know the status of quality assurance processes for complex documents and multi-stakeholder projects.



Resolve and manage issues

The Messagepoint QA Module enables you to manage and assign tasks and issues across teams to route content updates, change requests, and approvals to SMEs. The ability to redirect assignments not only allows managers to balance workloads, but also enables broader visibility and collaboration across multi-functional teams involved in complex proofing processes.

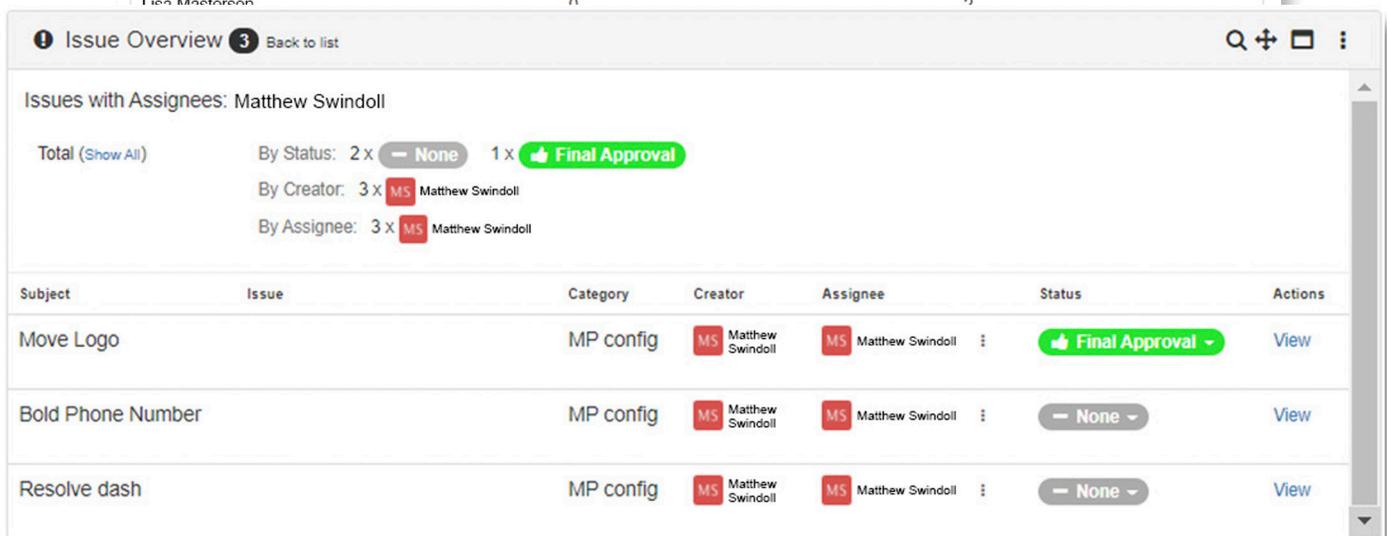


QA Module | Powered by BlueRelay

Issue Overview

Group issues by: Assignees

Assignees	Completed Issues	Total Issues
Matthew Swindoll	0	4
Chelsea Todd	0	3
Lisa Masterson	0	2



Issue Overview 3 Back to list

Issues with Assignees: Matthew Swindoll

Total (Show All) By Status: 2 x None 1 x Final Approval
By Creator: 3 x MS Matthew Swindoll
By Assignee: 3 x MS Matthew Swindoll

Subject	Issue	Category	Creator	Assignee	Status	Actions
Move Logo		MP config	MS Matthew Swindoll	MS Matthew Swindoll	Final Approval	View
Bold Phone Number		MP config	MS Matthew Swindoll	MS Matthew Swindoll	None	View
Resolve dash		MP config	MS Matthew Swindoll	MS Matthew Swindoll	None	View



To learn more about Messagepoint, visit messagepoint.com. If you're interested in scheduling a demo, please contact us at 1-800-492-4103, or email us at info@messagepoint.com.



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